

# Warranty Information

The warranty below has been drafted to comply with the Federal Law applicable to products manufactured after December 31, 1976. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

HOTSTART, Inc. products are warranted against defects in workmanship and materials. No other express warranty, written or oral, applies. No person is authorized to give any other warranty or assume any liability except by written statement from an officer of HOTSTART, Inc.

The warranty extends for twelve months from date of shipment from factory or authorized distributor.

Products must be installed and maintained in accordance with HOTSTART, Inc. instructions. Users are responsible for the suitability of the products to their application. There is no warranty against damage resulting from corrosion, misapplication, improper specification or other operating conditions beyond our control. Claims against carriers for damage in transit must be filed by the buyer.

Absolutely no material can be returned to HOTSTART, Inc. without prior factory authorization.

**Upon factory authorization**, return the defective part or product , freight prepaid, to: HOTSTART, Inc., 5723 E. Alki, Spokane Valley, WA 99212. Telephone (509) 536-8660; FAX (800) 224-5550.

Defective items will be repaired or replaced, at our option, at no charge. **Such repair or replacements is the exclusive right of HOTSTART, Inc. HOTSTART, Inc. is not liable for labor costs incurred in removal, reinstallation, or unauthorized repair of the product or for damage of any type whatsoever including incidental or consequential damage.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the preceding limitation or exclusion may not apply to you.

MINIMUM ORDER —	\$50.00
INCOTERMS —	EX-WORKS, Spokane Valley, Washington
FREIGHT TERMS —	Prepaid and Add or Freight Collect for established accounts. No 3rd party billing.
DROP SHIPMENTS —	\$25 surcharge for drop shipment.
RETURN POLICY —	All returns must have factory authorization and require freight prepaid. To be considered, product must have been purchased within one year. Returns subject to a 15% handling charge.
TERMS OF PAYMENT —	Net 30 days OAC. Payments are based on date of invoice and not on date merchandise is received.
WARRANTY —	One year limited warranty

Customer Service: (509) 536-8660  
Toll Free Fax: (800) 224-5550  
[www.kimhotstart.com](http://www.kimhotstart.com)

